

Ryanair DAC**Ryanair UK****Malta Air**

Our regulations

1 Our liability for passengers and their baggage

The information in this regulation summarises the liability rules which all community air carriers (airlines that are based in the EU, EEA or Switzerland) must follow under EU laws and regulations, and the Montreal Convention 1999.

1.1 Compensation in the case of death or injury

There are no financial limits to the compensation we may have to pay for the death of or injury to a passenger. We must pay claims for compensation of up to 128,821 SDR. We can dispute claims for compensation of 128,821 SDR in many cases and prove that we were not negligent or otherwise at fault. By clicking "Yes, I agree", you agree to Ryanair using cookies to improve your browsing experience, to personalise content, to provide social media features and to analyse our traffic. We may also share information with our advertising partners for these purposes. You can manage your cookie settings by clicking the "View Cookie Settings" button. For more information on how we process your personal data, please review our [Cookie Policy](#) or [Privacy Policy](#).

1.2 Advance payments

Yes, I agree

If a passenger is killed or injured, we must make an advance payment to cover immediate financial needs of the person entitled to compensation. We must make the payment within 15 days from the date the person who is legally entitled to compensation is confirmed. An advance payment resulting from a passenger's death must be at least 16,000 SDR.

1.3 Passenger delays

In the case of passenger delays, we are liable for loss, damage, death or personal injury unless:

- we took all reasonable measures to avoid the loss, damage, death or personal injury; or
- it was impossible for us to take the measures necessary to avoid the loss, damage, death or personal injury.

Our liability for passenger delay is limited to 4,694 SDR.

1.4 Baggage delays

In the case of baggage delays, we are liable unless:

- we took all reasonable measures to avoid the delay; or
- it was impossible for us to take the measures necessary to avoid the delay.

The liability for baggage delay is limited to 1,519 SDR.

1.5 Loss of or damage to baggage

We are liable, up to a limit of 1,519 SDR, for the destruction of, loss of or damage to baggage. In the case of checked-in luggage, we are liable even if we were not at fault, unless the luggage was faulty or unsuitable. In the case of carry-on baggage, we will only be liable if we were at fault.

1.6

When you report delayed, lost or damaged baggage at the airport, this is not a claim for compensation. You must make a claim direct to us within the time limits shown below, which are set by the Montreal Convention 1999.

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1.7 Higher limits for baggage

Under the Montreal Convention 1999, our liability for lost, damaged or delayed baggage is limited to 1,519 SDR (approximately €1800) for each piece of luggage. You can increase our liability for checked-in luggage at the ticket desk by making a special declaration of interest in delivery at destination before checking in your baggage and paying a fee of €50/£50 (or the equivalent in your local currency), plus VAT for domestic flights. You must pay the fee for each passenger per one-way flight. This fee raises our limit of liability for checked-in luggage to 2,262 SDR (approximately €2600).

1.8 Liability of different carriers

If the air carrier you flew with is not the same as the air carrier shown on your ticket, you can claim compensation from either airline.

1.9

You must make any claim within two years from the date the plane arrived at the relevant airport, or the date the plane should have arrived at the airport.

1.10 Basis for the information above

The rules above are based on the Montreal Convention 1999.

2 Travel documents – photo ID

Each passenger must carry photo ID which meets our requirements and the requirements of the relevant immigration authority and other authorities. You must pay any amounts we are charged as a result of a passenger in your party not carrying the necessary photo ID.

2.1 Photo ID needed for travelling abroad

2.1.1 Photo ID accepted

- A valid signed passport (Note: all non-EU passport holders, travelling into a Schengen member country* are obliged to ensure that their passport is valid for at least 3 months from the date of their departure from the Schengen member country. This requirement does not apply to holders of a Schengen-issued residence permit or long-term visas).
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For travel to Jordan, the passport must be valid for at least six months beyond the period of intended stay (for holders of Italian passport, three months beyond the period of intended stay);

For travel to Turkey, the passport must be valid for at least 150 days from the arrival date;

For travel to Montenegro, the passport must be valid for at least 3 months beyond the period of intended stay;

For travel to Bosnia and Herzegovina, the passport must be valid for at least 3 months beyond the period of intended stay;

For travel to Egypt, the passport must be valid for at least six months from the arrival date;

For travel to Albania, the passport must be valid for at least 3 months from the arrival date.

- UK passport holders travelling into a Schengen*/EU member country (excluding Ireland) as of 1st January 2021 must make sure that their passport:

is valid for at least three months from the date they will leave the Schengen member country unless the person has a Schengen-issued residence permit or long-term visa.

- From 1st October 2021, nationals of the EEA/EU or Switzerland travelling to the UK must be in possession of a valid passport, as National ID cards issued by the EEA/EU and Switzerland are no longer acceptable to enter the UK (unless you hold a form of residence status in the UK). For more information, please visit the UK Government's official website via the link below: <https://www.gov.uk/guidance/passport-rules-for-travel-to-europe>

UK Electronic Travel Authorisation (ETA)

The UK Electronic Travel Authorisation (ETA) scheme has been in force since April 2025. If you are a national of a country that does not require a visa to visit the UK, including EU nationals, and you are travelling for a short stay of up to six months, you must send an ETA if you do not hold a UK visa or a Biometric Residence Permit (BRP) or a Biometric Residence Card (BRC). You will be required to obtain an ETA if you are a digital nomad. By clicking the [UK ETA](#) link below, you will be taken to the official UK ETA website. Please ensure your personal data entry requirements [Cookie Policy](#) or [Privacy Policy](#) are up to date.

- A valid National Identity Card issued by the government of a EU or EEA country, or Switzerland**.

- Bosnia and Herzegovina, Serbia, and Montenegro;
- Albania, if ID card issued by Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Finland, France, Greece, Germany, Hungary, Ireland, Italy, Malta, Netherlands, Latvia, Liechtenstein, Lithuania, Luxembourg, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden;
- Egypt, if ID card issued by Belgium, France, Germany, Italy, Portugal;
- Turkey, if ID card issued by Belgium, Bulgaria, France, Germany, Greece, Hungary, Italy, Liechtenstein, Luxembourg, Malta, Netherlands, Poland, Portugal, Spain, Switzerland;
- Georgia (except ID cards issued by Denmark and Norway)

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- A valid Greek National Police identity card (only for travelling within the EU).
- A valid UN Refugee Convention Travel Document – (issued under Article 28(1) of the 1951 UN Convention, by a Government in place of a valid passport).
- A valid Convention Travel Document – (issued under Article 27 of the 1954 UN Convention for Stateless Persons, by a contracting state in place of a valid passport).
- A valid collective passport issued by an EU/EEA country.

The country of destination may also require a valid VISA in addition to a valid photo ID. Please check VISA requirements with the local embassy or consulate.

Israel Electronic Travel Authorisation (ETA-IL) Requirement

Effective from January 2025, visitors from visa-exempt countries must obtain an Electronic Travel Authorisation (ETA-IL) to enter Israel. An approved ETA-IL allows you to travel to Israel and stay for up to 90 days per visit. Applications can be submitted at any time prior to travel, but it is recommended to apply at least 72 hours before booking flight tickets, hotel rooms, or other travel-related expenses. The ETA-IL is generally valid for multiple trips over a period of up to two years from the date of approval or until your passport expires, whichever comes first. If you are a citizen of an eligible country that does not require a B/2 visa for Israel, you must complete an ETA-IL form.

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2.1.2 Special requirements for minors under the age of 18

Any children included in the parent's passport must have their own visa (if required) and must be travelling with the adult named in the visa.

Some countries' immigration departments may require additional documentation for children aged below 18 years, who are travelling abroad and unaccompanied. Please, check with the Consulate or Embassy of the country they are planning to visit and/or via the [IATA Travel Centre](#), requirements and the extra documentation that minors may need.

Some non-exhaustive examples of accepted documents are as follows:

- A valid '*Kinderreisepass*': travel document issued to children under 16 by the German Government.
- French residents under the age of 18 who are travelling without a parent or guardian must show a completed AST (*Autorisation de sortie du territoire*), and the documents specified in the AST.
- Italian citizens under the age of 14 who are travelling with the new-style ID card '*Carta d'identità*' and with one or both parents can travel on EU and Schengen* flights without any other documents if the parent's or guardian's name is mentioned in the ID card. Otherwise, the parent or legal guardian must carry the child's birth certificate or family status certificate. If the child under 14 is travelling with the new-style ID card, with a person who is not their parent or legal guardian, the child must have a "*dichiarazione di accompagnamento*" signed by both parents or the legal guardian and stamped by the passport authority.

- Portuguese residents under 18 who are flying between Portugal and a non-Schengen member state*, and are not with a parent or legal guardian, need a travel authorisation. This must be signed by both parents or a legal guardian. If the parents or legal guardian live in Portugal, the signatures (or signature) must be notarised (signed by a person who has legally certified parental responsibility and to confirm that the signatures are authentic). If the parents or legal guardian do not live in Portugal, the signatures (or signature) must be confirmed as authentic by a Portuguese embassy or consulate in the country where they live. This travel authorisation is also needed when minors are accompanied by someone who is not a parent or legal guardian. In this case the travel authorisation must also clearly show the name of the person. Foreign minors under 18 years and travelling alone may be refused entry if they do not have anyone in Portugal taking responsibility for their stay.
- Spanish resident children under the age of 18 who are travelling without their parents/legal guardians must have a form (collected from their local police station or other appointed Spanish authority) of written authorisation to travel from their parents. This form will need to be presented at the passport control. In the case of foreign minors residing in Spain, their legal representatives must complete appropriate documentation in accordance with their national legislation before the competent consular authorities.

DOMESTIC FLIGHT - TRAVEL DOCUMENTS ACCEPTED:

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2.2 Domestic flights, photo ID accepted		
Country	Adults	Minors
France	<p>Aged 18 or over</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table Any valid driving licence with a photo Valid residence permit Carte Vitale with photo 	<p>Aged under 13</p> <ul style="list-style-type: none"> No photo ID is needed if travelling with an adult <p>Aged 13 to 18</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table Valid residence permit Carte Vitale with photo

Greece	<p>Aged 12 or over</p> <ul style="list-style-type: none">• National identity card (valid or expired) issued by one of the countries listed below this table• Greek Police ID card• Valid passport• Any valid driving licence with a photo• An official document with a photo which has the relevant authority's stamp on all or part of it	<p>Aged under 12</p> <ul style="list-style-type: none">• National identity card (valid or expired) issued by one of the countries listed below this table• Valid passport• Confirmation of identity from a Citizen Service Centre or the police
<p>Italy</p> <p>By clicking "Yes, I agree", you agree to Ryanair using cookies to improve your browsing experience, personalise content, to provide social media features and to analyse our traffic. We may also share information with our advertising analytics and social media partners for their own purposes. You can manage your cookie settings by clicking the "View Cookie Settings" button. For more information on how we process your personal data, please review our Cookie Policy or Privacy Policy.</p>	<p>Aged 15 or over</p> <ul style="list-style-type: none">• Valid passport• Valid national identity card issued by one of the countries listed below this table• Any valid driving licence with a photo• Nautical licence• Pension card or book• Head of household certificate• Firearms licence• ID card or badge with a photo, issued and stamped by the Italian Government• Identity card issued to civil servants and soldiers• AT or BT card	<p>Italian citizens aged under 15</p> <ul style="list-style-type: none">• Birth or citizen certificate with a photo confirmed as true by the police• Valid passport• Valid national identity card issued by one of the countries listed below this table <p>EU citizens and Schengen citizens (see the list below this table) aged under 15</p> <ul style="list-style-type: none">• Valid passport• Valid national identity card issued by one of the countries listed below this table

Spain	<p>Spanish citizens aged 15 or over</p> <ul style="list-style-type: none"> • Passport (valid or expired) • National identity card (valid or expired) • Valid Spanish driving licence <p>Citizens of the EU, a Schengen country (see the list below this table) or Andorra, aged 15 or over</p> <ul style="list-style-type: none"> • Passport (valid or expired) • National identity card (valid or expired) • Valid Spanish residence permit • Valid residence permit issued by a Schengen country or Andorra • Valid Spanish driving licence <p>Third country citizens (see the list below this table) aged 15 or over</p> <ul style="list-style-type: none"> • Valid Spanish residence permit • Valid residence permit issued by a Schengen country (see the list below this table) • Valid Spanish driving licence 	<p>Spanish citizens aged under 15</p> <ul style="list-style-type: none"> • No photo ID is needed <p>Spanish citizens aged 16, 17 or 18 travelling without an adult aged 18 or over</p> <ul style="list-style-type: none"> • Valid passport or national identity card issued by one of the countries listed below this table <p>Citizens of the EU, a Schengen country (see the list below this table) or Andorra, aged under 15</p> <ul style="list-style-type: none"> • Passport (valid or expired) • National identity card (valid or expired) issued by one of the countries listed below this table • Valid Spanish residence permit <p>Third country citizens (see the list below this table) aged under 15</p> <ul style="list-style-type: none"> • Valid passport or travel document • Valid Spanish residence permit • Valid residence permit issued by a Schengen country (see the list below this table)
UK	<p>Aged 16 or over</p> <ul style="list-style-type: none"> • Any photo ID which matches the passenger's name in the booking 	<p>Aged under 16 and travelling with an adult aged 18 or over</p> <ul style="list-style-type: none"> • No photo ID is needed
Poland	<p>Aged 18 or over</p> <ul style="list-style-type: none"> • Valid passport • Valid national identity card issued by one of the countries listed below this table • Any valid driving licence with a photo • Valid Polish Digital ID - mDowod (in the mObywatel app) 	<p>Aged under 18</p> <ul style="list-style-type: none"> • Valid passport • Valid national identity card issued by one of the countries listed below this table • School ID • Valid Polish Digital ID - mDowod (in the mObywatel app) - aged 13 or over

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Portugal	<p>Aged 18 or over</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table Valid Portugal Digital ID Any valid driving licence with a photo 	<p>Aged under 18</p> <ul style="list-style-type: none"> Valid passport Valid national identity card issued by one of the countries listed below this table
Germany	<p>Aged 18 or over</p> <ul style="list-style-type: none"> Any photo ID which matches the passenger's name in the booking 	<p>Aged under 18</p> <ul style="list-style-type: none"> Any photo ID which matches the passenger's name in the booking
Romania	<p>Aged 18 or over</p> <ul style="list-style-type: none"> Any photo ID which matches the passenger's name in the booking 	<p>Aged under 14 and travelling with an adult aged 18 or over</p> <ul style="list-style-type: none"> Birth certificate Between 14-18 years of age: ID card
<p style="text-align: center;">We value your privacy</p> <p>By clicking "Yes, I agree", you agree to Ryanair using cookies to improve your browsing experience, to personalise content, to provide social media features and to analyse our traffic. We may also share information with our advertising, analytics and social media partners for their own purposes. You can manage your cookie settings by clicking the "View Cookie Settings" button. For more information on how we process your personal data, please review our Cookie Policy and Privacy Policy.</p>		

National identity card issuing countries

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Netherlands, Malta, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and Switzerland

Schengen countries

Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden and Switzerland

Third countries

Any countries outside of the EU/EEA - (incl. UK as of 1st January 2021)

3 Baggage allowances

3.1

Each passenger can take one small item of carry-on baggage (up to 40 x 30 x 20 cm) on the plane with them. Our small bag sizers measure 42cm x 20cm x 30cm.

There is no carry-on baggage allowance for children under two who do not have their own seat reserved and will travel on an adult's knee. However, the adult can carry a baby bag weighing up to 5kg as well as their own carry-on baggage.

3.2 Priority & 2 Cabin Bags and 10kg Check-in Bag

Passengers who have booked Priority & 2 Cabin Bags (including those with a Regular or Flexi Plus ticket, and those who purchased a Plus ticket prior to 11 December 2019) can take a small carry-on bag (up to 40 x 30 x 20 cm) and a large item of carry-on baggage (weighing up to 10kg with maximum dimensions of 55cm x 40cm x 20cm) on the plane with them, unless we have good reason to place the large item of baggage in the hold. In this case, take any valuables out of the baggage.

You can choose and pay for Priority & 2 Cabin Bags when you make your booking, or through our app up to 45 minutes before the scheduled departure time.

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The current fee for 10kg Check-in Bag is given in our [table of fees](#).

After you have made your booking, you can add 10kg Check-in Bag to your reservation through the 'Manage my bookings' section of our website up to two hours before the flight's scheduled departure time, or through the our app up to 40 minutes before the scheduled departure time.

Non priority customers who have not added a bag to their booking can still purchase a 10kg Check-in Bag at the airport bag drop desk or at the boarding gate for €/£35.99 - €/£ 60.00 In this case, take any valuables out of the baggage.

If your carry-on baggage is too large it will be refused at the boarding gate, or where available, placed in the hold of the aircraft for a fee of €/£70.00 - €/£ 75.00 (plus VAT on domestic flights). Passengers are required to leave their bags at the aircraft steps, in the gate bag trolley, or as directed by Ryanair agents, for stowage in the hold .

If you are not sure whether your carry-on baggage is too big, check at the bag-drop desk before you go through security.

3.3 Checked-in baggage allowance

Each passenger can check in up to three items of luggage weighing up to 20kg each, if you:

- choose a checked-in baggage allowance of 20kg for each item of luggage to be checked in; and
- pay the 20kg check-in bag fee for each item of checked-in luggage;

when you make your booking.

The fee has to be paid for each one-way flight (outbound and return).

After you have made your booking, you can add checked-in luggage to your reservation, through the [My Bookings](#) section of our website, up to two hours before the flight's scheduled departure time.

The fees for checked-in luggage are higher through a Ryanair call centre or at the airport, at peak travel periods such as Christmas, Easter and the summer, and on certain routes. The fees you have to pay are the ones that apply at the time.

Each passenger can further add one 23kg check-in item of luggage to their reservation. The 23kg checked-in luggage is only available at the time of booking and cannot be purchased after the initial booking is finalised. The fee for the 23kg checked-in luggage has to be paid for each one-way flight (outbound and return).

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The current fees for 20kg and 23kg baggage allowance are given in our [table of fees](#).

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You can share any checked-in baggage allowance you have paid for with baggage being checked in, at the same time, by other passengers included in your booking.

If an item of baggage weighs more than your checked-in baggage allowance, you will have to pay an excess-baggage fee. This is currently €13/£13 (or the equivalent in the local currency) for each kilogram over the allowance.

At airports with self-service kiosks, you must have paid any fees for checked-in baggage and excess baggage, and handed over your checked-in luggage at a bag-drop desk, at least 40 minutes before the scheduled departure time for your flight.

3.5 Express Bag Drop

If you purchase checked luggage with a standard fare or as part of a fare bundle, you may avail of Express Bag Drop free of charge. Express Bag Drop will allow you to skip the queue at the standard bag drop desk and drop your bag at the Flexi Plus desk instead.

Express Bag Drop must be purchased for all check-in bags on the booking. You may not purchase it for selected check-in bags.

It is available on selected routes only and may be purchased on the website during booking flow.

Express Bag Drop is not available to bookings with Erasmus discount.

Express Bag Drop is not available to bookings with connecting flights.

Express Bag Drop is not available on Spanish subsidised tickets.

3.6 Pushchairs, etc

You can check in one fully collapsible pushchair (including double pushchairs), travel system or baby sling per child, plus one car seat, booster seat or travel cot, free of charge. You can book online to check in other items of equipment for babies and toddlers (with a maximum weight of 20kg per item). The fee for this is €15/£15 per item for each one-way flight (outbound and return).

3.8

For health and safety reasons, items weighing more than 32kg or with dimensions of more than 81cmx119cmx119cms cannot be taken on the plane or carried in the hold. This weight limit does not apply to children's equipment.

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You must keep to [article 8](#) of these terms, which relate to baggage.

4 Babies, children and family bookings

4.1 Unaccompanied children

We do not carry unaccompanied children under 16. We cannot provide an escort or special facilities.

If you want a child passenger to travel with an adult (aged 18 or over) who is already booked on a flight, you must make a new reservation for the child (as if they were an adult) and then link it to the existing reservation. The passenger type will be updated for each minor during the linking process to either a child (2-11years) or teen (12-15 years).

You can link the bookings via the [My Bookings](#).

You should check-in online for both bookings, otherwise you will be charged at the airport. Minors will be issued temporary boarding passes during online check-in. When you arrive at the airport, go to the check-in desk where all minors will be issued valid boarding passes.

Please note, once bookings are linked together, it is not possible to make a change to either of the bookings via our website or app. If you need to make a change to your booking(s), you must contact our [contact centre](#).

4.2 Babies

We do not carry babies less than eight days old. For safety reasons, babies (aged 8 days to 23 months):

- must sit on an adult's lap using an infant seat belt provided by the cabin crew; or
- can travel in their own seat in an approved forward-facing car seat or using an [Amsafe CARES child restraint](#) (if they are 12 months or older).

To book a seat for the baby, phone a call centre or have a live chat with an agent online. A full fare has to be paid for a seat for a baby. [Click here](#) for further details on how to contact us.

The infant fee for each baby travelling on an adult's lap is €25/£25 (or the equivalent in the local currency) for each one-way flight.

There must be at least one adult for each baby in your booking.

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For each baby in your booking, you can take a baby bag weighing up to 5kg (as well as your own carry-on baggage) on the plane. By clicking "Yes, I agree", you agree to Ryanair using cookies to improve your browsing experience, to personalise content, to provide social media features and to analyse our traffic. We may also share

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4.3 Reserved seats for family bookings

If your booking includes a child (or children) aged over 23 months but under 12, you must pay to reserve a seat. The child (or children) in the booking will get a free reserved seat with you.

A maximum of four children for every one adult on the booking will get a free reserved seat. No other adults or teenagers in the booking need to reserve a seat, but they can choose to if they want to be sure of sitting with the children.

The price for reserving your seat in rows 18 to 33 starts at €6/£6. If you reserve a seat in a different row, you will be charged the difference in price for your seat. Children will be charged the full price of these seats.

If, due to high demand, seats in rows 18 to 33 are not available for everyone in your booking, all adults who need to reserve a seat to travel with a child can reserve a seat in rows 11 to 15 for the difference in price, or try different travel dates. The child's reserved seat will still be free.

If there are not enough seats in rows 11 to 15 for everyone in your booking, all adults who need to reserve a seat to travel with a child can reserve a seat in rows 6 to 10 for the difference in price.

If, on the flight you want, there are not enough seats available for everyone in your booking to sit together, you can choose a different flight.

5 Regular, Plus, Family Plus and Flexi Plus tickets

5.1 Regular

Regular fares are only available when you make your booking online and may not be purchased through call centres / airports. Also, you cannot upgrade to Plus or Flexi Plus at a later stage.

All Regular fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our General Terms and Conditions of Carriage apply.

The following services are included in Regular fares:

- A reserved standard seat
- Priority & 2 Cabin Bags

Regular fares are not available to bookings with Erasmus discount.

5.2 Plus

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Plus fares are available on all flights and must be paid for all passengers and flights in your booking. By clicking "yes, I agree", you agree to Ryanair using cookies to improve your browsing experience, to personalise content, to provide social media features and to analyse our traffic. We may also share information with our advertising, analytics and social media partners for their own purposes. You can later change your cookie settings by clicking the "View Cookie Settings" button. For more information on how we process your personal data, please review our [Cookie Policy](#) or [Privacy Policy](#).

All Plus fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our general terms and conditions of carriage apply.

The following services are included in Plus fares.

- One small bag
- One 20kg item of checked-in luggage
- A reserved standard seat
- Free check-in at the airport, only for passengers who have booked Plus tickets via the official Ryanair website or App before 14th of August 2025. Bookings made through online travel agents are expressly excluded from this service.

Plus fares are not available to bookings with Erasmus discount.

Plus fares will not be available to bookings with connecting flights.

5.3 Family Plus

Family Plus fares are available on all flights for bookings of up to six passengers with at least one child or teen.

All Family Plus fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our general terms and conditions of carriage apply.

The following services are included in Family Plus fares:

- One 20kg item of checked-in luggage
- A reserved standard seat for €4 for all adults and teens on the booking who are not required to reserve a seat
- One 10kg check-in bag for any passenger on the booking

Family Plus fares are not available on Spanish subsidised routes.

5.4 Flexi Plus

Flexi Plus services are available on all flights and must be chosen for all passengers and flights in a booking. You can only buy these fares at the time you make your booking.

We value your privacy

All Flexi Plus fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our general terms and conditions of carriage apply. By clicking "Yes, I agree", you agree to Ryanair using cookies to improve your browsing experience, to personalise content, to provide social media features and to analyse our traffic. We may also share

information with our advertising, analytics and social media partners for their own purposes. You can manage your cookie settings by clicking the "View Cookie Settings" button. For more information on how we process your personal data, please review our [Cookie Policy](#) or [Privacy Policy](#).

- Any reserved seat
- Priority & 2 Cabin Bags
- Flexibility on changes to tickets
- Fast-track security service at the following airports
- Free check-in at the airport, only for passengers who have booked Flexi Plus tickets via the official Ryanair website or App before 14th of August 2025. Bookings made through online travel agents are expressly excluded from this service.

London Stansted, Brussels Charleroi, Milan Bergamo, Barcelona, Malaga, Birmingham, Manchester, East Midlands, Glasgow, Edinburgh, Frankfurt Hahn, Hamburg, Stuttgart, Eindhoven, Brussels (Zaventum), Stockholm (Skavsta), Budapest, Warsaw Modlin, Liverpool John Lennon, London Gatwick, Rome Ciampino, Rome Fiumicino, Cologne/Bonn and Athens.

Flexi Plus –

[Changing your booked flight or route](#)

With a Flexi Plus fare, you can change your booked flight before or on the day of travel, without paying the Flight Change Fee, to a flight on the same or different route as your original flight (if a seat is available), but you must pay the fare difference. If you are changing to a later flight, you can make the change up to one hour before the departure time of the original flight. If you are changing to an earlier flight, you can make the change:

- up to 1 hour before the new flight if you make the change through a [contact centre](#).
- Up to 2.5 hours before the original or new flight if you make changes [online](#).

If you have already checked in online for the original flight, you will need to contact us to uncheck that flight before you can make the change.

You can change the route of all flights in a booking online through My bookings section. However, once you have taken the outbound flight, you can only change the route of the return flight through a [call centre](#). You can only change the route between the same departure country and destination country.

When you change a flight, the services included in Flexi Plus are transferred to the new flight (if those services are available for that flight). If a service cannot be transferred, you will not get a refund of any part of the Flexi Plus fare.

We value your privacy

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5.5 Time Saver

Time Saver fares are only available when you make your booking and may not be purchased through call centres / airports. You may not upgrade to Time Saver at a later stage.

Time Saver must be paid for all passengers and flights in your booking.

All Time Saver fares are non-refundable, except where clause 4.2, 10.2, 10.3 or 10.4 of our general terms and conditions of carriage apply.

The following services are included in Time Saver fares:

- A reserved upfront seat*
- Priority & 2 Cabin Bags
- Fast track security service at the airports listed below

*Seats in rows 1-5 are subject to availability. Once these seats are fully booked, all other seats on the aircraft will be offered.

Time Saver fares are not available to bookings with Erasmus discount.

Time Saver fares are not available on Spanish domestic routes.

Fast track airports

Aberdeen International, Athens International "Eleftherios Venizelos," Brindisi – Salento, Belfast International, Milan Bergamo (Orio al Serio International), Birmingham, Bologna Guglielmo Marconi, Bournemouth, Bari Karol Wojtyła, Brussels, Budapest Ferenc Liszt International, Paris Beauvais–Tillé, Cologne Bonn, Rome Ciampino – G. B. Pastine International, Copenhagen (Kastrup), Brussels South Charleroi, Catania–Fontanarossa, Dublin, Edinburgh, Eindhoven, East Midlands, Faro, Rome–Fiumicino International "Leonardo da Vinci," Frankfurt, Glasgow, Hamburg (Helmut Schmidt), Frankfurt–Hahn, Leeds Bradford, London Gatwick, Humberto Delgado (Lisbon), Liverpool John Lennon, Manchester, Malta International, Marseille Provence, Munich, Milan Malpensa, Naples International, Newcastle International, Weeze (Niederrhein), Stockholm Skavsta, Francisco Sá Carneiro (Porto), Oslo Gardermoen, Palermo (Falcone–Borsellino), Poznań–Ławica Henryk Wieniawski, London Stansted, Stuttgart, Turin (Turin–Caselle), Treviso (Treviso–Sant'Angelo), Vilnius, Warsaw Modlin, Wrocław–Copernicus, César Manrique–Lanzarote, Málaga–Costa del Sol, Alicante–Elche Miguel Hernández, Amsterdam Schiphol, Josep Tarradellas Barcelona–El Prat, Kraków John Paul II International (Kraków–Balice), Gran Canaria, Palma de Mallorca, Thessaloniki "Makedonia," Tenerife South (Reina Sofía), and Valencia.

6 Passengers with disabilities or reduced mobility

6.1 (Notice under EC regulation 1107/2006: Carriage of Disabled Persons and Persons with Reduced Mobility)

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•Assistance type BDGR

Passenger who is travelling with a guide dog or assistance dog and who needs:

- someone to walk with them through the airport (departure and arrival) to their seat on the plane; and
- a separate safety briefing from cabin crew.

•Assistance type SVAN

Passenger who is travelling with a guide dog or assistance dog but does not need help through the airport.

For passengers with limited or no mobility in the cabin

•Assistance type WCHC

Passenger who needs help through the airport (departure and arrival), getting on and off the plane, and getting into and out of their seat on the plane.

•Assistance type WCHS

Passenger who needs help through the airport (departure and arrival), and up and down the steps to the plane.

Passenger with cognitive or non-visible disability requiring assistance.

•Assistance type DPNA

Passengers booking the DPNA assistance type code should contact our [Special Assistance team](#) to provide details on the type and level of assistance required.

For passengers who are blind or partially blind

•Assistance type BLND

Blind or partially sighted passenger who needs:

- someone to walk them through the airport (departure and arrival) to their seat on the plane; and
- a separate safety briefing from the cabin crew.

6.2 Seating restrictions for certain categories of passenger

In line with regulatory requirements (CAT.OP.MPA.155), cabin crew must make sure that access to emergency equipment, and escape routes, must not be obstructed. This may mean that you may not be allowed to sit on, or may be moved from, certain seats.

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For safety reasons, if you need a type of special assistance listed in 6.3 below you must have a seat next to a window (unless someone you are travelling with is in the window seat or the number of passengers on the plane allows for an empty seat between you and the window). For more information on how we process your personal data, please review our [Cookie Policy](#) or [Privacy Policy](#). If you have limited mobility in the cabin, are on oxygen because of a medical condition, or will be using an Amsafe restraint, Crelling harness, GoTo seat, Burnett Body Support or Meru chair, you and one person you are travelling with can be allocated suitable seats, free of charge, if you call or email the [Special Assistance Team](#). You cannot be allocated a seat for free next to an emergency exit or in a priority or extra-legroom seat.

If you arrange a suitable seat through the [Special Assistance Team](#), you will be taken to your seat after the other passengers have boarded the plane.

The minimum distance between our seat rows, measured from the back of one seat to the back of the seat in front, is 73.66cm (29 inches). The minimum seat width between the armrests is 39.37cm (15.5 inches). The minimum size of our plane doors is

76.2cm x 165.1cm (30 x 65 inches). If the size of our seats or plane doors are unsuitable as they do not meet your needs, we will not let you board the plane. If you need [special assistance at the airport](#) you can book this on our website up to 48 hours before your flight. After this time, you can book special assistance up to 12 hours before the scheduled flight departure by contacting our [Special Assistance Line](#). By this time the assistance you need may not be available, but the staff at the airport's special-assistance desk will do everything reasonably possible to help you.

If you have booked special assistance, you must go to the airport's special-assistance desk two hours before the scheduled flight departure. You should then arrive at the boarding gate at least 30 minutes before departure.

You need to keep your boarding pass or special assistance receipt to show at the destination airport so you can get special assistance there.

Important: If you have not contacted us and are carrying two pieces of carry-on baggage (not counting medical equipment), they will be charged the relevant check-in bag fee, unless they have priority boarding or 10kg Check-in bag on their boarding pass.

6.3 Types of assistance needed

For passengers travelling with guide dogs or assistance dogs

•Assistance type BDGR

Passenger who is travelling with a guide dog or assistance dog and who needs:

- someone to walk with them through the airport (departure and arrival) to their seat on the plane; and
- a separate safety briefing from cabin crew.

We value your privacy

•Assistance type SVAN

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•Assistance type WCHC

Passenger who needs help through the airport (departure and arrival), getting on and off the plane, and getting into and out of their seat on the plane.

•Assistance type WCHS

Passenger who needs help through the airport (departure and arrival), and up and down the steps to the plane.

For passengers with learning disabilities

•Assistance type DPNA

Self-reliant passenger ([see regulation 7.1](#)) with a learning disability who:

- can understand and respond to safety instructions; and
- needs help through the airport (departure and arrival) to the boarding gate.

For passengers who are blind or partially blind

•Assistance type BLND

Blind or partially sighted passenger who needs:

- someone to walk them through the airport (departure and arrival) to their seat on the plane; and

- a separate safety briefing from the cabin crew.

6.4 Reserving special assistance at the airport

If you need special assistance at the airport you can book this on our website up to 48 hours before your flight. After this time, you can book special assistance up to 12 hours before the scheduled flight departure by contacting our Special Assistance Line. By this time the assistance you need may not be available, but the staff at the airport's special-assistance desk will do everything reasonably possible to help you.

If you have booked special assistance, you must go to the airport's special-assistance desk two hours before the scheduled flight departure. You should then arrive at the boarding gate at least 30 minutes before departure.

You need to keep your boarding pass or special assistance receipt to show at the destination airport so you can get special assistance there.

Important: If you have not contacted us and are carrying two pieces of carry-on baggage (not counting medical equipment), they will be charged the relevant check-in bag fee, unless they have priority boarding or 10kg Check-in bag on their boarding pass.

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If you want to have medical equipment in your checked-in luggage, you must contact our Special Assistance Line to get a 'checked baggage waiver' letter to show staff at the bag-drop desk.

If you want to take medical equipment on the plane as carry-on baggage, you must contact our Special Assistance Line to get a 'cabin baggage waiver' letter to show staff at the boarding gate.

6.6 Aisle wheelchairs and toilets

We have aisle wheelchairs available on all our planes and our crew are trained in using them to help passengers with reduced mobility get to and from the toilet door.

There are three toilets on our planes – two at the back of the plane and one at the front – and they all have a grab rail.

7 Passengers who need to be accompanied by an adult

If you are not self-reliant (see below), you must travel with a non disabled adult aged 18 and over who could provide any help you need with the tasks listed in 7.1.

7.1 Guidelines on being self-reliant

The information below on being self-reliant is set out by the UK Department for Transport –Access to Air Travel for Disabled People: Code of Practice (July 2008) and in the European Commission's guidelines on applying EC regulation 1107/2006 (2012). Each passenger must be self reliant by reference to all of the categories below. If not, then he/she must travel with a non disabled accompanying adult aged 18 and over who is capable of providing the assistance required. Otherwise, the passenger will be denied boarding.

To be self-reliant, you must be able to:

- fasten/unfasten your seatbelts when instructed to do so by crew
- fit the lifejacket unaided when instructed to do so by crew;
- put an oxygen mask on unaided when the crew says to do so; and
- understand the safety briefing and any advice and instructions the crew could give in an emergency situation.

You must also travel with an adult if you need help with any of the following areas to travel with a personal assistant. Failure to do so will result in denied boarding or relevant services if we believe that the passengers' carriage may pose a risk to crew or aircraft safety.

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If you are travelling with an accompanying adult because you have a disability or reduced mobility, we will do our best to make sure you sit together.

An adult can only accompany one passenger with a disability or reduced mobility and must pay the correct adult fare.

8 Guide dogs and assistance dogs

8.1 Travelling with a guide dog or assistance dog

You can take a guide dog or assistance dog on any of our flights within the EU or EEA.

You cannot take a guide dog or assistance dog on any of our flights to and from Morocco or Israel.

We can carry up to four guide dogs or assistance dogs in a flight (one dog per passenger). The dog, along with containers and food, travel free of charge.

If you are not sure whether your guide dog or assistance dog can travel with you, contact the destination airport before you travel.

General guidelines

- The dog must be trained to perform the tasks you need them for.

- Throughout the journey, the dog must wear a jacket or harness that identifies it as a guide dog or assistance dog.
- The dog must sit on the floor at your feet.
- You must tell us that you will be travelling with a guide dog or assistance dog beforehand, and preferably when you make your booking. After you have made your booking, you can tell us about the dog through the 'My bookings' section on our website or by phoning our [Special Assistance Line](#).
- The dog must wear a suitable harness (provided by you) attached to your seatbelt during take-off, landing and turbulence. There may be other suitable equipment with alternative attachment points.
- Emotional support or therapy dogs that are not recognised as assistance dogs by the above organisations are not permitted to travel on any flights operated by an airline of the Ryanair Group (Ryanair DAC, Ryanair Sun (Buzz), Ryanair UK, Laudamotion and Malta Air).

8.2 Documents needed

Except for on domestic flights, your guide dog or assistance dog must have:

- an up-to-date EU pet passport showing that the dog meets the vaccination and treatment requirements of the country you are travelling to; or
- if you live in a country that does not issue pet passports, an official animal health certificate from

By clicking "I agree", you agree to the recording of the Pet Travel Scheme, plus any expenses, to personalise content to provide social media features and to analyse our traffic. We may also share information with our advertising, analytics and social media partners for their own purposes. You can manage your cookie settings by clicking the "View Cookie Settings" button. For more information on how we process your personal data, please review our [Cookie Policy](#) or [Privacy Policy](#).

- the International Guide Dog Federation;
- Assistance Dogs UK; or
- Assistance Dogs International (ADI).

We are not liable for any guide dog or assistance dog that does not have the correct document needed.

9 Electric wheelchairs and mobility scooters

If you are travelling with an electric wheelchair or mobility scooter, you must inform us at least 48 hours before your flight and provide:

- The make and model of the wheelchair or scooter
- Its weight
- Its height when collapsed.
- You must also bring the operating instructions with you to the airport. General Conditions If the lithium/Gel/Dry battery is designed to remain contained within the electric wheelchair/mobility scooter, is safely installed within the device and the power is isolated, no Watt-hour (Wh) limit applies when carried in the hold.
- The wheelchair or scooter must be made safe by one of the following methods:
 - Removing the key or Deactivating via joystick, isolation switch or button

- Using another isolation mechanism (e.g., Anderson Connector, Airsafe plug)

- When collapsed, the wheelchair or scooter must not exceed:
 - Height: 81 cm
 - Width: 119 cm
 - Depth: 119 cm
- If the lithium battery/batteries are designed to be removed and carried in the cabin they must not exceed 1 x 300Wh or 2 x 160Wh.
- Spare lithium batteries in the cabin
 - 1 spare battery may be up to 300Wh, or
 - 2 spare batteries may be up to 160Wh each. o
 - Please note, if the operating battery has been removed and brought into the cabin this becomes part of your spare battery allowance.
- Spare dry/gel batteries- there is no Wh limit when carried in the cabin
- The battery must be disconnected, and the exposed terminals protected against short-circuiting.
- Wheelchairs and mobility scooters cannot be carried in the passenger cabin. However, aisle wheelchairs are available on all Ryanair flights to assist passengers with reduced mobility to and from the toilet door.

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10 Oxygen for medical use

For safety reasons, passengers cannot bring their own oxygen on board. If you will need to use oxygen for medical purposes during the flight, you must request it from us, free of charge, when you make your booking. If you do not request it when you make your booking, you must request it at least three days before you travel by contacting your local [call centre](#) or emailing our [Special Assistance Team](#). In this case, you will need to pay [a fee](#) for the oxygen.

Under safety regulations we can only provide oxygen for one passenger on a flight.

If we agree to provide oxygen for you, you must carry a letter from your doctor, written in English, confirming that:

- you are fit to travel;
- you do not need a continuous supply of oxygen for more than 250 minutes at a flow rate of 2 litres per minute; and
- the oxygen we provide is suitable for you.

You cannot take the flight without this letter.

11 Infectious diseases and skin conditions

All airlines can refuse to carry passengers with medical conditions that may get worse, or have serious consequences, during the flight. More information on this is given in the [World Health Organization's fitness to fly information](#).

If we have reason to believe that you could be suffering from an infectious disease or skin condition, or you have a visible skin condition, you may have to show a medical certificate or doctor's letter to confirm that you are fit to fly.

If you have any of the following conditions, you must have a medical certificate confirming that you are fit to fly.

- Rubella (At least four days must have passed since the rash appeared)
- Measles (At least seven days must have passed since the rash appeared)
- Mumps (The swelling must have gone down, which usually takes seven days but can take up to 14 days)
- Chicken pox (At least seven days must have passed since the last spot appeared)

In order to slow down transmission of the COVID-19 virus, passengers may be required to undergo and pass temperature checks at the airport and wear a mandatory face mask in the airport and on-board. Some countries require passengers to wear surgical face masks at the airport and on-board the aircraft. Children under 6 do not need to wear a face mask. It is each passenger's responsibility to check local rules before travelling. Passengers who suffer from medical conditions that prevent them from wearing a face mask should contact their airline for assistance. We may also use your personal data to provide social media features and to ask about our traffic. We may also use your personal data to provide social media features and to ask about our traffic. We may also use your personal data to provide social media features and to ask about our traffic. We may also use your personal data to provide social media features and to ask about our traffic.

By clicking "Yes, before" travelling, you agree to Ryanair using cookies to improve your browsing experience, to personalise content and to provide social media features on our website. We may also use your personal data to provide social media features and to ask about our traffic. We may also use your personal data to provide social media features and to ask about our traffic. We may also use your personal data to provide social media features and to ask about our traffic. You can manage your cookie settings by clicking the "View Cookie Settings" button. For more information on how we process your personal data, please review our [Cookie Policy](#) or [Privacy Policy](#).

12 Pregnant passengers and new mothers

12.1 Pregnant women

If you are 28 weeks (or more) pregnant, you must have a 'fit to fly' letter from your midwife or doctor. This letter should be dated no more than two weeks before your booked flight and shown to staff at either the bag-drop desk or the boarding gate. If you do not have this letter, we can refuse to carry you.

You cannot travel after the 36th week of your pregnancy, or the 32nd week if you are having twins, triplets or so on.

12.2 New mothers

You can fly from 48 hours after giving birth, as long as there were no complications or surgery. If you had a Caesarean section, or you needed surgery, you cannot fly for at least 10 days and will need a fit to fly letter from you doctor.

13 Flight changes and name changes

13.1 Flight change – date or time

You can change flight dates and times (if seats are available) up to 2.5 hours of the scheduled departure time of the original flight or new flight (whichever is earlier). To make a change, go to the 'My bookings' section of our website or contact a [reservation centre](#). (It is cheaper to make the change through our website.) If you do not want to make the change for all the passengers in your booking, you cannot make the change on our website. You will have to contact a reservation centre.

You cannot make a change on our website in the following circumstances

- If a Spanish resident subsidy has been applied
- If a Spanish large family subsidy has been applied
- If you wish to change a domestic flight with another domestic flight within the same country of the original flight

For the above changes, please contact our reservation centre.

13.2 Flight change – route **We value your privacy**

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You have the option to fly to or from different airports of your initial routes on your booking, providing the departure and/or arrival airports are located in the same two countries.

See an example below:

- Original Flights - Dublin -> Stansted / Stansted -> Dublin
- Change to – Dublin -> Stansted / Manchester -> Dublin

You cannot change a domestic flight to an international flight or vice versa due to VAT related issues.

13.3 Cost of flight changes

Flight-change fees are charged per person for each one-way flight (outbound and return) and change according to the season. See our [table of fees](#) for details.

As well as the flight-change fees, you must also pay any difference between the original fare and any fees for optional services (such as check-in bags) paid at the time of booking and the fare/fee available when you make the change. If the fare/fee of the new flight is lower, we will not refund the difference.

If you are travelling with children and the seats you chose in your original booking are not available on the new flight, you will be charged the price difference if the new seats you reserve are more expensive. (If the price of the new seats is lower, we will not refund the difference.)

13.4 Name change

You can change names on the booking up to 24 hours before the scheduled departure time online through the 'My bookings' section of our website or up to 2 hours before the scheduled departure time by calling a [reservation centre](#) or at the airport ticket desk. Name changes must be made to all the flights in your booking.

Name-change fees are charged per passenger/per booking, please see our [table of fees](#) for details.

13.5 Correcting mistakes

You can swap your first name and last name within 48 hours after making your booking. You can correct spelling mistakes of up to 3 characters per name free of charge through the My Booking section up to 48 hours before scheduled departure. Corrections can be made only once per passengers on a booking. We will not charge you for these corrections, as long as we reasonably believe you are correcting a mistake and not trying to change the booking to someone else.

We value your privacy

If you are changing your flight date, time or need to reverse your flight route of your flights within 24 hours of making your booking, we will not charge the flight-change fee shown in our [table of fees](#), but By clicking "Yes, I agree", you agree to Ryanair using cookies to improve your browsing experience, to personalise content, to provide social media features and to analyse our traffic. We may also share information with our advertising, analytics and social media partners for their own purposes. You can manage your cookie settings by clicking the "View Cookie Settings" button. For more information on how we process your personal data, please review our [Cookie Policy](#) or [Privacy Policy](#).

14 Priority

You can get Priority boarding from €6/£6 to €36/£36 per passenger on each one-way flight (outbound and return). Priority boarding allows you to board the plane first. It also allows you to take a large item of carry-on baggage (weighing up to 10kg with maximum dimensions of 55cm x 40cm x 20cm) on the plane, unless we have good reason to place the large item of baggage in the hold. In this case, take any valuables out of the baggage.

Boarding starts 30 minutes before the flight departs.

15 Reserved seating

You can reserve your choice of seat, for a [fee](#), when you make your booking or in the 'Manage my bookings' section up to two hours before scheduled departure.

There are three types of seat available for you to reserve.

- Extra-legroom seats in – rows 1, 2 (seats D,E and F), 16 and 17
- Front seats – rows 2 (seats A,B and C), 3, 4 and 5
- Standard seats – rows 6 to 15 and 18 to 33

We will not refund fees for reserved seats unless clause 4.2, 10.2, 10.3 or 10.4 of the general terms and conditions applies.

Note: Customers who change flight dates/routes may not be able to transfer their reserved seat to the new date/flight but will be allocated a new seat of the same type, subject to availability.

15.1 Online check-in

You can check-in online between 60 days and two hours before your booked flight, if you have reserved a seat.

If you do not want to reserve a seat, you will be allocated a random seat free of charge and can check-in online between 48 hours and 2 hours before each flight if you booked before 28 January 2021, and between 24 hours and 2 hours before each flight if you booked as of 28 January 2021.

15.2 Seat restrictions

We can change your allocated seats at any time, even if you had reserved it, if we need to do this for operational, safety or security reasons.

To sit in row 1, 16 or 17 (where there are no overhead bins) you must:

- be 16 or older;
- be willing and able to help in an emergency;
- not be travelling with a child under two;
- not need a seat-belt extender;
- not have booked an extra seat (for comfort or an item); and
- not need any kind of special assistance.

For safety reasons, no more than two children under two can be seated in any row (one on either side of the centre aisle).

16 ATOL information

Flights booked direct from an airline are not ATOL protected. If you pay by credit card you may have some financial protection. Check with your credit-card provider for details.